

Microsoft Activation

- [What do I do if I see a prompt stating that my copy of Microsoft Office is not activated?](#)
- [What do I do if I see a prompt stating that my copy of Microsoft Windows 10 is not activated?](#)

What do I do if I see a prompt stating that my copy of Microsoft Office is not activated?

Microsoft Office 2016 and earlier versions need to authenticate to the servers on the UCD(H) network every 6 months. You can resolve the message in one of the following ways:

- Connect to the UCDH VPN [Cisco Anyconnect VPN client](#).
- Connect to the UCD Library VPN [Ivanti/Pulse Secure VPN client](#).
- Contact PHS IT at ithelp@phmail.ucdavis.edu to schedule a time to have the license renewed or upgrade to Microsoft Office 365.

What do I do if I see a prompt stating that my copy of Microsoft Windows 10 is not activated?

Microsoft Office 2016 and earlier versions need to authenticate to the servers on the UCD(H) network every 6 months. You can resolve the message in one of the following ways:

- Connect to the UCDH VPN [Cisco Anyconnect VPN client](#).
- Connect to the UCD Library VPN [Ivanti/Pulse Secure VPN client](#).
- Contact PHS IT at ithelp@phmail.ucdavis.edu to schedule a time to have the license renewed.